

<p><b>MANUAL</b> HPI MANAGEMENT SYSTEMS MANUAL ANNEX 1</p>		<p>HPI_A1-01_Annex 1</p>
<p><b>QUALITY POLICY</b></p>		<p>Date of Issue: 25/01/2020 Page: 1 of 1</p>

## QUALITY POLICY

Health Policy Institute is committed to maintaining high quality level of impartial and reliable services as well as satisfied customers, by conducting scientific consultancy projects, financial surveys related to medical technology and pharmaceutical assessments, other scientific surveys and activities, in accordance with HPI core values, goals and mission.

Projects and activities are conducted in

- Compliance with International Standards' specifications
- National, European, International legislative and regulatory framework
- Compliance with existing institutional documents (Ministerial Decisions, EOF and Health Ministry decisions, e.tc.)

HPI is committed to provide high project value by its specialization and expertise in the processed matters and optimum, quality project outputs in terms of reliability, accuracy, independency and validity.

HPI also believes strongly in serving the market by transferring special know how and up- to- date scientific knowledge at the wider fields of activation.

All the above goals are met by the strong commitment to and strict compliance with the guidelines of HPI Quality Management System, which consists of the principles of applicable international standards

- ISO 9001 for Quality Management Systems
- ISO 27001 for Information Security Management Systems
- ISO 37001 for Ant bribery Management Systems, and
- the basic terms of Business Continuity Standard (ISO 22301) and Enterprise Risks Management (ISO 31000).

HPI strives to maintain high competence of its personnel and partners and, controls through essential measurements its outcomes and performance pursuing continuous improvement and enhancement of expertise and state-of-art delivery of services.